

Service Area Summaries P6 2022/23

Communities

Ad Environment & Leisure Services

	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Immediate Commitments	Remaining Budget	Explanation for Major Variances
	£	£	£	£	£	£	
Commercial Services							
Gross Direct Costs	343,343	159,706	146,797	(12,909)	7,257	189,289	Professional fees offset by lower income.
Gross Direct Income	(24,500)	(11,404)	(1,755)	9,649	0	(22,745)	Reduced income from recovery of fixed penalties and re-rating visits.
Support Service Charges	173,440	86,712	86,712	0	0	86,728	No Major Variances.
	492,283	235,014	231,754	(3,260)	7,257	253,272	
Internal Drainage Board Levies							
Gross Direct Costs	432,200	216,100	219,413	3,313	0	212,787	Higher inflation than budgeted.
Support Service Charges	250	126	126	0	0	124	No Major Variances.
	432,450	216,226	219,539	3,313	0	212,911	
Travellers							
Gross Direct Costs	49,600	19,462	21,999	2,537	41,094	(13,493)	No Major Variances.
Capital Charges	23,174	11,586	11,586	0	0	11,588	No Major Variances.
Gross Direct Income	(2,000)	(1,002)	(440)	562	0	(1,560)	No Major Variances.
Support Service Charges	6,940	3,474	3,474	0	0	3,466	No Major Variances.
	77,714	33,520	36,619	3,099	41,094	1	
Public Protection							
Gross Direct Costs	201,959	95,550	98,097	2,547	11,647	92,215	No Major Variances.
Capital Charges	0	0	0	0	0	0	No Major Variances.
Gross Direct Income	(202,100)	(97,393)	(104,835)	(7,442)	0	(97,265)	Street Trading fee income.
Support Service Charges	127,140	63,582	63,582	0	0	63,558	No Major Variances.
	126,999	61,739	56,845	(4,895)	11,647	58,507	
Street Signage							
Gross Direct Costs	12,000	1,250	1,259	9	1,259	9,482	No Major Variances.
Capital Charges	0	0	0	0	0	0	No Major Variances.
Gross Direct Income	0	0	0	0	0	0	No Major Variances.
Support Service Charges	21,040	10,524	10,524	0	0	10,516	No Major Variances.
	33,040	11,774	11,783	9	1,259	19,998	
Environmental Protection							
Gross Direct Costs	682,128	326,992	316,743	(10,249)	25,802	339,583	Out of hours contract payments being paid from Env Health Service management.
Capital Charges	52,962	26,484	26,484	0	0	26,478	No Major Variances.
Gross Direct Income	(45,000)	(17,258)	(27,119)	(9,862)	0	(17,881)	Rechargeable works.
Support Service Charges	227,770	113,898	113,898	0	0	113,872	No Major Variances.
	917,860	450,116	427,321	(22,795)	25,802	462,052	
Env Health - Service Mgmt							
Gross Direct Costs	0	0	20,705	20,705	32,521	(53,227)	Cost centre now obsolete - expenditure to be allocated to various Environmental Health services.
	0	0	23,390	23,390	32,521	(53,227)	
Environmental Contracts							
Gross Direct Costs	310,999	155,500	159,605	4,105	418	150,976	Higher staffing costs.
Capital Charges	4,521	2,262	2,262	0	0	2,259	No Major Variances.
Support Service Charges	(315,520)	(157,746)	(157,758)	(12)	0	(157,762)	No Major Variances.
	0	16	4,109	4,093	418	(4,527)	

Markets

Gross Direct Costs	56,250	25,900	23,064	(2,836)	1,231	31,955 No Major Variances.
Gross Direct Income	(40,000)	(35,000)	(34,690)	311	0	(5,311) No Major Variances.
Support Service Charges	22,680	11,352	11,352	0	0	11,328 No Major Variances.
	38,930	2,252	(273)	(2,525)	1,231	37,972

Parks & Open Spaces

Gross Direct Costs	311,273	126,180	146,900	20,720	43,561	120,813 £15,405 Higher repair & maintenance costs. £4,295 Surveyors fees.
Capital Charges	16,206	8,100	8,100	0	0	8,106 No Major Variances.
Gross Direct Income	(8,500)	(252)	(825)	(573)	0	(7,675) No Major Variances.
Support Service Charges	127,370	63,714	63,714	0	0	63,656 No Major Variances.
	446,349	197,742	217,889	20,147	43,561	184,900

Foreshore

Gross Direct Costs	130,663	49,040	73,791	24,751	8,282	48,590 £6,432 Staffing costs (to be transferred to Markets); £17,132 R&M - Sheringham Prom & shelters.
Capital Charges	27,880	13,938	13,938	0	0	13,942 No Major Variances.
Support Service Charges	111,360	55,692	55,692	0	0	55,668 No Major Variances.
	269,903	118,670	143,421	24,751	8,282	118,200

Leisure Complexes

Gross Direct Costs	141,946	69,956	108,583	38,627	43,062	(9,699) See Note A below:
Capital Charges	492,459	246,234	246,234	0	0	246,225 No Major Variances.
Gross Direct Income	0	0	(1,959)	(1,959)	0	1,959 No Major Variances.
Support Service Charges	90,150	45,102	45,102	0	0	45,048 No Major Variances.
	724,555	361,292	397,960	36,668	43,062	283,533

Note A: (£69,763) Accruals brought forward from 2021/22 for the hire of school halls; £4,226 Consultancy fees in connection with the negotiation of management fees; £101,257 Higher management fees (new contracts). This will lead to a potential full year overspend of c. £120k.

Other Sports

Gross Direct Costs	80,749	39,986	100,627	60,641	2,385	(22,263) £52,054 Costs associated with the Mammoth Marathon; £10,358 Staffing costs - to include a redundancy payment.
Gross Direct Income	0	0	(37,475)	(37,475)	0	37,475 Fees for Mammoth Marathon.
Support Service Charges	60,520	30,264	30,264	0	0	30,256 No Major Variances.
	141,269	70,250	93,416	23,166	2,385	45,468

Recreation Grounds

Gross Direct Costs	12,400	5,166	6,130	964	3,509	2,761 No Major Variances.
Capital Charges	5,632	2,814	2,814	0	0	2,818 No Major Variances.
Gross Direct Income	(1,000)	(498)	(740)	(242)	0	(260) No Major Variances.
Support Service Charges	3,410	1,710	1,710	0	0	1,700 No Major Variances.
	20,442	9,192	9,914	722	3,509	7,019

Pier Pavilion

Gross Direct Costs	9,000	4,500	8,784	4,284	3,766	(3,551) Fixed wire testing and servicing of pumps.
Capital Charges	17,020	8,508	8,508	0	0	8,512 No Major Variances.
Support Service Charges	25,770	12,888	12,888	0	0	12,882 No Major Variances.
	51,790	25,896	30,180	4,284	3,766	17,843

Beach Safety

Gross Direct Costs	416,930	236,902	234,031	(2,871)	100,490	82,409 £5,349 Additional costs for the Lifeguard contract. (£7,788) Variable billing invoice not received from Serco.
Support Service Charges	69,990	35,004	35,004	0	0	34,986 No Major Variances.
	486,920	271,906	269,035	(2,871)	100,490	117,395

Woodlands Management						
Gross Direct Costs	214,413	106,934	117,334	10,400	48,865	48,213 Tree safety works and signage at Pretty Corner Woods - this is offset by income from Woodland Trust.
Capital Charges	1,346	672	672	0	0	674 No Major Variances.
Gross Direct Income	(33,960)	(16,974)	(34,389)	(17,415)	0	429 (£4,264) Community Tree Nursery; (£2,267) Sale of firewood; (£10,878) Grant and contribution from Woodland Trust.
Support Service Charges	152,570	76,296	76,296	0	0	76,274 No Major Variances.
	334,369	166,928	159,913	(7,015)	48,865	125,591
Cromer Pier						
Gross Direct Costs	126,140	113,818	44,625	(69,193)	2,256	79,259 Invoice not received for insurance premium.
Capital Charges	20,737	10,368	10,368	0	0	10,369 No Major Variances.
Support Service Charges	97,720	48,858	48,858	0	0	48,862 No Major Variances.
	244,597	173,044	103,851	(69,193)	2,256	138,490
Waste Collection And Disposal						
Gross Direct Costs	4,467,050	1,625,610	1,414,430	(211,180)	1,879,808	1,172,812 See Note A below:
Capital Charges	459,571	229,788	229,788	0	0	229,783 No Major Variances.
Gross Direct Income	(3,824,500)	(2,741,011)	(2,875,013)	(134,002)	0	(949,487) See Note B below:
Support Service Charges	472,660	236,316	236,310	(6)	0	236,350 No Major Variances.
	1,574,781	(649,297)	(994,485)	(345,188)	1,879,808	689,458
Note A: (£250,381) No variable billing contract invoices received from Serco; £20,924 NEWS contractor payments; £9,782 Consultancy costs associated with legal advice.						
Note B: D144						
Cleansing						
Gross Direct Costs	718,000	293,334	81,264	(212,070)	113,266	523,470 No variable billing contract invoices received from Serco.
Capital Charges	85,500	42,750	42,750	0	0	42,750 No Major Variances.
Gross Direct Income	(60,000)	(60,000)	(78,356)	(18,356)	0	18,356 (£13,461) Additional income from recharging for dog and litter bins; (£4,895) Sale of vehicle.
Support Service Charges	46,540	23,268	23,268	0	0	23,272 No Major Variances.
	790,040	299,352	68,925	(230,427)	113,266	607,849
Leisure						
Gross Direct Costs	200,512	100,254	78,296	(21,958)	30	122,186 Staffing savings following restructure.
Gross Direct Income	0	0	(15)	(15)	0	15 No Major Variances.
Support Service Charges	(200,512)	(97,296)	(97,296)	0	0	(103,216) No Major Variances.
	0	2,958	(19,015)	(21,973)	30	18,985
Community Safety						
Gross Direct Costs	25,873	10,932	5,463	(5,469)	0	20,410 Vacant post - secondment.
Support Service Charges	22,220	11,112	11,112	0	0	11,108 No Major Variances.
	48,093	22,044	16,575	(5,469)	0	31,518
Civil Contingencies						
Gross Direct Costs	87,641	42,452	42,412	(40)	245	44,984 No Major Variances.
Gross Direct Income	0	0	(2,520)	(2,520)	0	2,520 Sale of vehicle.
Support Service Charges	37,810	18,912	18,912	0	0	18,898 No Major Variances.
	125,451	61,364	58,804	(2,560)	245	66,402
Ad Environmental & Leisure Svs						
Gross Direct Costs	77,440	38,718	38,988	270	0	38,452 No Major Variances.
Support Service Charges	(77,440)	(38,718)	(38,718)	0	0	(38,722) No Major Variances.
	0	0	270	270	0	(270)
Total Environment & Leisure	7,377,835	2,141,998	1,567,739	(574,259)	2,370,756	3,439,340

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Communities

People Services

	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Immediate Commitments	Remaining Budget	Explanation for Major Variances
Health							
Gross Direct Costs	0	0	0	0	0	0	No Major Variances.
Gross Direct Income	0	0	(253)	(253)	0	253	No Major Variances.
Support Service Charges	0	0	0	0	0	0	No Major Variances.
	0	0	(253)	(253)	0	253	
Benefits Administration							
Gross Direct Costs	978,961	476,731	464,103	(12,628)	19,520	495,338	See Note A below:
Capital Charges	31,700	15,852	15,852	0	0	15,848	No Major Variances.
Gross Direct Income	(350,000)	(13)	(119,839)	(119,826)	0	(230,162)	Grants received from the Department for Works and Pensions (DWP) to offset additional costs of legislative changes and service improvements.
Support Service Charges	403,670	201,840	201,840	0	0	201,830	No Major Variances.
	1,064,331	694,410	561,957	(132,453)	19,520	482,855	
Note A: (£18,013) Underspend in staffing costs - vacant posts and secondments; £20,582 Professional fees and consultancy costs (to be funded from grant/reserve). (£9,613) Creditor provision brought forward for Civica on-line change in circumstances; (£5,500) Purchase order accrual carried forward in error - to be cancelled.							
Homelessness							
Gross Direct Costs	1,091,244	494,941	564,808	69,867	587,698	(61,262)	See Note A below:
Capital Charges	28,482	14,244	14,244	0	0	14,238	No Major Variances.
Gross Direct Income	(998,392)	(498,948)	(1,057,632)	(558,684)	0	59,240	See Note B below:
Support Service Charges	873,130	436,572	436,542	(30)	0	436,588	No Major Variances.
	994,464	446,809	(42,038)	(488,847)	587,698	448,804	
Note A: £72,033 B&B charges and rent deposits - offset by subsidy and client contributions; £20,578 Bad debts written off; (£5,192) Communications and computing costs; £2,912 Higher R&M costs; (£17,964) Lower running costs - invoices not received for some utilities.							
Note B: (£365,830) Additional grant funding received over and above the Homeless Prevention grant - to be used to fund various posts; (£192,676) Rent collections and service charges for temporary accommodation.							
Housing Options							
Gross Direct Costs	493,333	246,672	299,936	53,264	195	193,202	Additional staffing - costs to be allocated from grants.
Gross Direct Income	0	0	0	0	0	0	No Major Variances.
Support Service Charges	(493,333)	(246,660)	(246,678)	(18)	0	(246,655)	No Major Variances.
	0	12	53,258	53,246	195	(53,453)	
Community							
Gross Direct Costs	984,767	312,594	504,418	191,824	160	480,189	See Note A below:
Gross Direct Income	(114,101)	(77,052)	(676,399)	(599,347)	0	562,298	See Note B below:
Support Service Charges	205,096	123,558	123,558	0	0	81,538	No Major Variances.
	1,075,762	359,100	(48,424)	(407,524)	160	1,124,026	
Note A: £68,201 Staffing costs- to be funded by grants; £123,305 Health & Community grant payments paid from the Covid Recovery Fund.							
Note B: (£35k) Contribution from NHS for the Community Transformation Fund (Waiting Well); Grants of (£347k) Covid Recovery Fund, (£125k) Contain Outbreak Management Fund (COMF) and (£120k) Ukraine Funding - received against a budget of £50k - all to be used for staffing and partnership payments.							
Ad People Services							
Gross Direct Costs	74,104	37,056	38,503	1,447	0	35,601	No Major Variances.
Support Service Charges	(74,104)	(37,050)	(37,050)	0	0	(37,054)	No Major Variances.
	0	6	1,453	1,447	0	(1,453)	
Total People Services	3,134,557	1,500,337	525,952	(974,385)	607,573	2,001,032	
Total Communities	10,512,392	3,642,335	2,093,691	(1,548,644)	2,978,329	5,440,372	